



## **MEDIA RELEASE**

FOR IMMEDIATE RELEASE

### **UCCI students gain experience at CIAA**

**Grand Cayman, Cayman Islands (26 November, 2014)** Students from the University College of the Cayman Islands' (UCCI) School of Hospitality Studies, are gaining hands on experience at the Cayman Islands Airports Authority (CIAA). It's all part of a partnership between UCCI and local businesses to give students a chance to learn more about the hospitality and customer service industry.

Over the next three weeks students will tour the CIAA facilities in order to get a better understanding of customer service operations and to see if they would be interested in a career at the airport. Commenting on the program CIAA's acting chief customer and commercial services officer, Bianca Moore-Downey said, "We are happy to do our part to help guide these students and talk to them about the opportunities that are available for young Caymanians who are interested in working in customer service." She added, "I was given a chance to work at the airport when I was a teenager and that helped me realize my dream of working in the industry."

In addition to participating in the UCCI School of Hospitality Studies program, CIAA also hosts students from the Passport2Success program throughout the year.



So far the response from the UCCI School of Hospitality students has been very positive and a few students have even asked for job applications.

**PHOTO CAPTION:**

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1. CIAA's acting chief customer and commercial services officer, Bianca Moore-Downey speaking to UCCI School of Hospitality Studies students.
2. UCCI School of Hospitality Studies students at CIAA's Beacon House office (L to R) Jayne Williams, Shamar Hydes and Desi Ebanks.

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