

**Cayman Islands Airports Authority**  
**Taxi Operator Application and Sign up Procedures**

The following are the application procedures for becoming a taxi operator at the Owen Roberts International Airport.

1. A complete taxi operator application form must be submitted to the CIAA (see attached form). Applicants must be Caymanian and must have held a valid Cayman Islands taxi drivers license for at least 12 months before being considered for approval.
2. Upon submission of the application, the applicant will be placed on a waiting list, in chronological order. We currently have a set quota of 75 taxi operators. Once a space becomes available we refer to our list, conduct a background check with the PTB Secretariat and confirm the validity of the taxi license with the Licensing Department for the next available applicant or group of applicants. *(Note: experience has proven that waiting periods of up to 3 years are normal, depending on space availability on the current roster).*
3. Upon verification of the applicant's good standing and currency of license, the applicant is contacted and offered a space in the available operator category (Full-time or Part-time) based on the needs of the airport. If applicant is interested, they are asked to come in and take a short 20 question general knowledge quiz on the Cayman Islands. The Pass mark is 70 %. Answers to the questions are given for review after the test are marked and returned. If an applicant receives a near pass mark, a re-take is an option at the Senior Manager's discretion. All quizzes are collected at the end of the review.
4. A thorough review of the contract is conducted with the applicant. The quality and frequency of service that is expected of the applicant is discussed in detail along with any other significant points of the contract.
5. An inspection of the applicant's vehicle is conducted.
6. If the vehicle meets required standards the contract is signed with both the applicant and the CEO's representative. The contract is valid for 2 years with vehicle inspections conducted once per year.
7. The new operator is added to the attendance list and the Ground Transportation Unit is advised. At this point the new operator commences payment of fees to the CIAA.